

Important Vendor Contacts

Benefit	Vendor	Phone number	Email/web address
Medical	BCBSTX	888-306-5753	bcbstx.com/member
Virtual Visits	MDLIVE	888-680-8646	mdlive.com/bcbstx
Pharmacy Rx	Prime	800-306-5753	myprime.com
Mail order pharmacy	Express Scripts	833-715-0942	expressscripts.com/rx
Specialty pharmacy	Accredo	833-721-1619	accredo.com
Mental health	BCBSTX	888-306-5753	bcbstx.com
EAP	ComPsych	844-213-8968	guidanceresources.com
Dental DPPO	Delta Dental	800-521-2651	deltadentalins.com
Dental DHMO	Delta Dental	800-422-4234	deltadentalins.com
Vision	VSP	800-877-7195	vsp.com
Life insurance	The Hartford	855-396-7655	mybenefits.thehartford.com
Life insurance claims	The Hartford	888-563-1124	mybenefits.thehartford.com
FSA	HealthEquity	844-396-0226	my.healthequity.com
HSA	HealthEquity	844-396-0226	my.healthequity.com
PEBC Wellness Program	BCBSTX	877-806-9380	wellontarget.com
24/7 NurseLine	BCBSTX	800-581-0368	bcbstx.com
Health Insurance Marketplace		800-318-2596	healthcare.gov